

LEONARD SKIDMORE

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Results-driven, top achieving self-starter seeking a challenging position using strong technical and organizational skills.

QUALIFICATIONS

- Troubleshooter able to diagnose and resolve hardware and software issues.
- Excellent computer and technology skills; Exceptional trainer able to teach others.
- Hands-on computer skills, including software and hardware upgrade experience.

WORK HISTORY

BURLINGTON COAT FACTORY, Montgomery, Alabama 2006-2008
Customer Service Representative/Salesman

- Exchanged merchandise and issued refunds as part of high-quality customer service delivery.
- Won Salesman of the Month three times.
- Increased sales and profit in the Linen Department after helping managers organize the section.

UNIVERSITY OF ALABAMA AT BIRMINGHAM, Birmingham, Alabama 2007/2008
Research Analyst (College Intern)

- Completed workshops on advanced technical education preparation.
- Studied Computer Network Security during the summers of 2007 and 2008.
- Researched Advanced C++ programming language and presented paper to professors.

ROBERT E. LEE HIGH SCHOOL, Montgomery, Alabama 2004-2006
Technology Coordinator

- Trained teachers and staff on the efficient and productive use of personal computers.
- Identified and resolved hardware and software problems.
- Refreshed personal computers and servers as a valued contributor on the Technology Team.
- Upgraded software, skillfully completing minor fixes as needed.

STEVI B'S PIZZA, Montgomery, Alabama 2004-2006
Shift Leader

- Created weekly employee work schedule as requested by manager.
- Tallied and deposited daily sales revenues as part of nightly closing functions as assigned.
- Trained new hires on proper cooking and facility cleaning procedures.

EDUCATION

2010 Candidate, Bachelor of Arts in Computer Science/Minor: Mathematics
Alabama State University, Montgomery, Alabama

AWARDS

- Recipient, Alabama State University Honors Academic Scholarship Program(Full tuition/Books)
- Alabama State University School of Arts and Sciences Deans List
- Member, National Society of Black Engineers (NSBE)
- President, Alabama Louis Stokes Alliance for Minority Participants (ASU)
- National Honor Society (2004-2006)
- Most Involved Student of the Year (2005)

COMMUNITY SERVICE/AFFILIATIONS

Active Member/Usher/Choir Member, Hutchinson Missionary Baptist Church, Montgomery, Alabama
Minister of Music, Damascus Missionary Baptist Church, Hardaway, Alabama
Active Member/Math Tutor, Kappa Alpha Psi Fraternity, Alabama State University